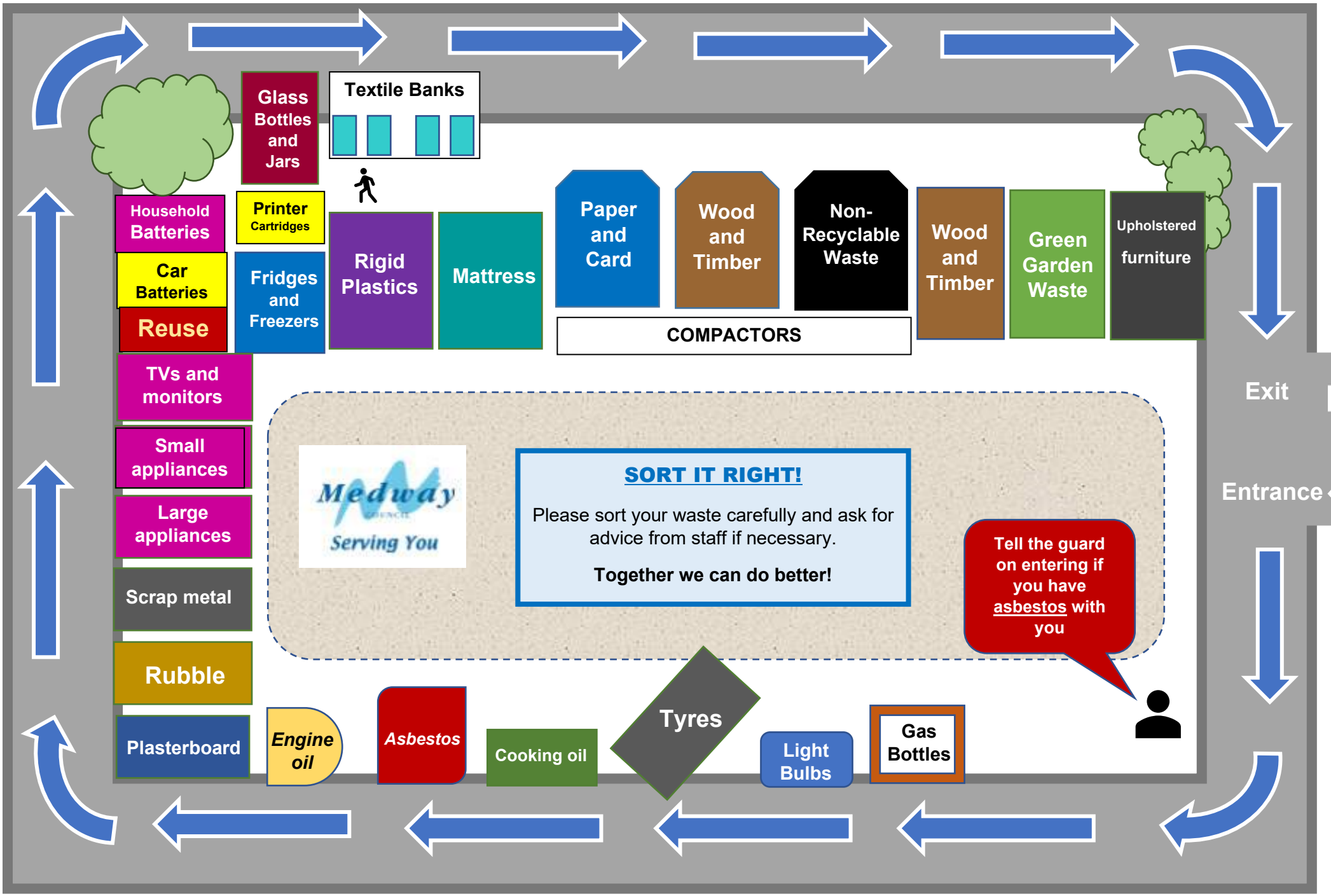
CAPSTONE HOUSEHOLD WASTE AND RECYCLING CENTRE



CAPSTONE HOUSEHOLD WASTE AND RECYCLING CENTRE

Health and Safety

- **Respect staff on site and follow their instructions. They are there to guide you and keep you safe while on site and will not tolerate abuse**

- Please ensure you are wearing suitable footwear when attending sites. Gloves – such as gardening gloves - are also advisable.
- Staff are not permitted to help you lift heavy items. This means that you'll need to manage your waste and recycling yourself or with the help of a friend or family member who can accompany you to the site.
- You will not be allowed onto the compactor platforms when a member of staff is operating the machines.
- Customers will only be allowed onto compactor platforms and gantries one at a time.
- You will not be able to use any toilets or welfare facilities at sites.
- If you need to dispose of waste contaminated with coronavirus you should put this out for your regular kerbside waste collection. If this is not possible then you need to double bag the material and store it securely for 72 hours before bringing it to the site.
- Masks are optional. If you wear a mask, please dispose of it safely after using.

Vans and Trailers

- Small privately owned car-derived **vans** may be booked by Medway residents to visit **Capstone or Cuxton HWRC** on **Wednesdays** and **Saturdays** only. For more information, please see our website here: https://www.medway.gov.uk/info/200132/waste_and_recycling/779/waste_and_recycling_centre_permitted_vehicles
- You can visit our sites in a car with a trailer so long as the trailer is no wider than the towing car, no longer than 6ft 8 inches long, has a capacity of less than 35 cubic feet and is not overfilled.
- Please be prepared to unhitch your trailer from your car and park in the bay next to it.

Recycling

- **Medway Council is committed to reducing waste and encouraging residents to reuse or recycle unwanted items**.

- The operative overseeing the non-recyclable items container will ask you to dispose of any recyclable items in the appropriate containers. Only non-recyclable items are permitted to be disposed of in the non-recyclable container.

- **Scrap metal** – site staff are trained to separate ferrous and non-ferrous metals in the scrap metal container and will remove non-ferrous items for separate recycling.

- For more information, visit https://www.medway.gov.uk/recycle or check our **A-Z of recycling** here: https://www.medway.gov.uk/directory/11/a-z_of_recycling

Business Waste

- Household Waste and Recycling Centres (HWRCs) are for **household waste only.**
- Business waste including waste from landlords is not permitted at any of Medway's HWRCs.
- Business owners or managers are responsible for disposing of the waste produced by their businesses.
- If site operatives suspect that you are disposing of business-related waste, you will be asked to complete a **Trade Waste Declaration** Form. This will then be submitted to Medway Council's enforcement team for further investigation.

Thank you for taking the time to recycle your waste properly.